<u>Licensing Policy Consultation Responses</u>

APPENDIX 7

Paragraph	Existing (where applicable)	Proposed Change	Officer Comments
1. Introduction		1.12 Bristol is a major regional	Amendment recommended.
		entertainment centre	
			New section added at paragraph 3.5
		This is accurate but presents	
		Bristol as a party city which is	
		great but can we have a section	
		entitled 'Health'. In this section	
		we can say that:	
		"Bristol is a socially responsible	
		city that recognises the potential	
		harms associated with alcohol	
		misuse. The harms to health are	
		widely documented including the	
		part it can play in fuelling	
		aggression, violence or assault.	
		The rates of admission for alcohol	
		specific conditions have been	
		consistently higher than that for	
		England for the last ten years for	
		which we have data. Alcohol	
		specific mortality rates for Bristol	
		are higher than that for England.	
		THE LICENCING AUTHORITY would	
		like to take into account the links	
		between the availability of alcohol	
		and alcohol-related harm when	
		considering a licence application	
		(for example take into account	
		the number of alcohol outlets in a	
		given area and times when it is on	
		sale and the potential links to	

	land of the analytic of the state	
	local crime and disorder and	
	alcohol-related illnesses and	
	deaths). However THE LICENCING	
	AUTHORITY recognises that the	
	Licensing Act does not, as it	
	stands, cover public health	
	considerations.	
	Public Health BCC	
1. Introduction	We need to emphasise	No change recommended.
1. miroddellon	responsible drinking - The	The change recommended.
	Licensing Authority expects	Pub watch scheme is covered at para 3.1.4
	alcohol to be promoted in a	1 db water scheme is covered at para 3.1.4
	responsible way in Bristol. This	Mandatory licence conditions cover the responsible
	should incorporate relevant	promotion of alcohol.
	industry standards, such as the	promotion of alcohol.
	Portman Group Code of Practice.	
	Where appropriate and	
	proportionate, if its discretion is	
	engaged, the Licensing Authority	
	will apply conditions to ensure	
	responsible drinking. The	
	Licensing Authority also	
	recognises the positive	
	contribution to best practice that	
	"Pubwatch" and other similar	
	schemes can make in promoting	
	to achieving the licensing	
	objectives and is committed to	
	working with them.	
	Although THE LICENCING	
	Although THE LICENCING	
	AUTHORITY recognises that	
	management aspects are outside	
	the remit of the Licensing Act we	
	would hope that license	
	applicants and license holders to	
	consider implementing a	

	reeneneible wertenlese drug end	
	responsible workplace drug and	
	alcohol policy for their staff.	
	Dublic Health DCC	
	Public Health BCC	
1. Introduction	THE LICENCING AUTHORITY would	Amendment recommended - Para 6.6.10 updated
	anticipate that applicants	
	consider how their role in	
	advertising of alcohol, through for	
	example publicity materials, may	
	impact on the licensing duties	
	particularly on protection of	
	children from harm.	
	Public Health BCC	
1. Introduction	THE LICENCING AUTHORITY and	Amendment recommended – Para 6.3.1 updated
	partners aim to use local crime	'
	and related trauma data to map	
	the extent of alcohol-related	
	problems. If an area is 'saturated'	
	with licensed premises and the	
	evidence suggests that additional	
	premises may affect the licensing	
	objectives, adopt a 'cumulative	
	impact' policy. If necessary, limit	
	the number of new licensed	
	premises in a given area.	
	Public Health BCC	
Introduction	In the introduction of the policy	Amendment recommended.
min oddetion	there is little/ no recognition of	7 menament recommended.
	the progress that Bristol has made	
	in making food a reason to visit	
	and of the importance of that	
	industry sector in the night time	
	licensed economy. The recent	
	accolades and awards that have	
	been hard earned by the city and	
	its businesses should be	

recognised and applauded, this is not least because they have helped to change the character and feel of a number of the city centre areas e.g. Harbourside and Old City (as well as Stokes Croft) by the granting of appropriately conditioned licences under the existing Licensing policy.

The purpose and aim of the Licensing Policy should include:

the encouragement of a wide diversity of licensed premises appealing to the needs of all those who live work study and spend leisure time in our fine city.

recognition of the need for a strong partnership of all those involved in the leisure and entertainment sector to ensure that Bristol remains a safe and welcoming city

The purpose of this policy should be to develop Bristol as a centre of leisure and entertainment excellence. As it stands it is 'for the council' it could easily be more ambitious and lay out Bristol's aspirations as, for example the 'City of Music and Food'. That would lay the basis for both businesses and the public to measure the city's (and this policy's) success.

			(Keith Rundle	
			Operations Director	
			City Centre BID)	
2.	Purpose and Scope		2.4 Under The provision of late	Amendment recommended – change to para 2.15 to link to
			night refreshment:	the Better Eating Award.
			(Supply of hot food or drink from	
			premises from 23.00 to 5.00	
			hours the following day).	
			As this policy does include 'late	
			night refreshments', with hot	
			food served between 11pm and	
			5am, it would be worth adding in	
			a sentence similar to that used for	
			procurement of our catering/food	
			contracts, including Leisure	
			Centre food offers. Essentially it's	
			saying that they must adhere to	
			THE LICENCING AUTHORITY Food	
			and catering policy and therefore	
			have a Bristol Eating Better	
			award.	
			Public Health BCC	
2.	Purpose and Scope	-	Add in the following statement:	Amendment recommended – see later comments from BCC
				Economic Development and City Centre Development Teams.
			'In determining licensing matters,	
			the licensing committee will have	And para 14.63 s182 guidance:
			regard to other relevant local	
			strategies, including any Bristol	Integrating strategies
			master plan. Applicants who are	14.63 It is recommended that statements of licensing policy
			able to demonstrate that their	should provide clear indications of how the licensing authority
			application fits with such	will secure the proper integration of its licensing policy with
			strategies are more likely to be	local crime prevention, planning, transport, tourism, equality
			considered favourably. '	schemes, cultural strategies and any other plans introduced
				for the management of town centres and the night-time
			Plus the addition of links to	economy. Many of these strategies are not directly related to

		relevant Council strategies online i.e. Bristol master plan (TLT)	the promotion of the licensing objectives, but, indirectly, impact upon them. Co-ordination and integration of such policies, strategies and initiatives are therefore important.
2. Purpose and Scope		We feel that this policy would benefit from a more details relating to Integrating other guidance, policies, objectives and strategies into licensing decisions. Links to specific strategies, will	Amendment recommended – as above.
		also assist new potential businesses to understand and factor in the likely costs of entry into the city. (Punch Taverns)	
2. Purpose and Scope	2.6 The Act requires the Council to actively seek the views of the following persons upon the proposals contained in this policy: *The chief officer of police; *The Fire and Rescue Authority; *The Director of Public Health each Local Health Board *such persons as the licensing authority considers to be representative of holders of premises licences, club premises certificates and personal licences issued by that authority; *such other persons as the licensing authority considers to be representative of businesses and residents in Bristol.	I would like clarity or a definition of what constitutes an attempt to "actively seek the views" of the above parties. Refer back to my comments on section 1.14 and it seems like the lack of definition here allows too much leeway for a minimal effort. (1.14 Consultation is a requirement of the licensing policy and yet minimum effort was made to ensure stakeholders were aware of the consultation. Notifications were sent out to out-of-date addresses and when the letters were returned no action was taken to ensure the licence holder was properly notified.) (Ralph Mizen – Townhouse RSL	S5 of the Licensing Act 2003 requires the Council to consult with: (a) the chief officer of police for the licensing authority's area, (b) the [F5fire and rescue authority] for that area, (ba) each Local Health Board for an area any part of which is in the licensing authority's area,] (bb) each local authority in England whose public health functions within the meaning of the National Health Service Act 2006 are exercisable in respect of an area any part of which is in the licensing authority's area,] (c) such persons as the licensing authority considers to be representative of holders of premises licences issued by that authority, (d) such persons as the licensing authority considers to be representative of holders of club premises certificates issued by that authority, (e) such persons as the licensing authority considers to be representative of holders of personal licences issued by that authority, and

	Ltd)	(f) such other persons as the licensing authority considers to be representative of businesses and residents in its area. The Council is not required, for example, to consult with all premises licence holders. Para 2.8 of the Statement of Licensing Policy states: The Council is able to go beyond the minimum statutory requirements. It has actively sought the views of all stakeholders on its proposals and not just those persons who are representative of them. Letters were sent to all premises licence holders. Letters were sent to the premises licence holders address, as specified on their premises licence. Section 33 of the Licensing Act 2003 states: 33 Notification of change of name or address (1) The holder of a premises licence must, as soon as is reasonably practicable, notify the relevant licensing authority of any change in— (a) his name or address, A person guilty of an offence under this section is guilty on summary conviction to a fine not exceeding level 2 on the standard scale. A number of letters were returned to the licensing authority. Where this happened a further letter was sent to the licensed
		_ ·
2. Purpose and Scope	1.14 Consultation is a requirement of the licensing policy and yet minimum effort was made to	As above

	ensure stakeholders were aware	
	of the consultation. Notifications	
	were sent out to out-of-date	
	addresses and when the letters	
	were returned no action was	
	taken to ensure the licence holder	
	was properly notified.	
	(Will Price)	
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	of the licensing policy and yet	
	minimum effort was made to	
	ensure stakeholders were aware	
	of the consultation. Notifications	
	were sent out to out-of-date	
	addresses and when the letters	
	were returned no action was	
	taken to ensure the licence holder	
	was properly notified.	
	(Thomas Smith)	
2. Purpose and Scope	I would like clarity or a definition	As above
	of what constitutes an attempt to	
	"actively seek the views" of the	
	above parties.	
	(Will Price)	
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,	of what constitutes an attempt to	
	"actively seek the views" of the	
	above parties.	
	,	
	(Thomas Smith)	
2. Purpose and Scope	The need for more openness and	The licensing authority is investing in a new piece of software
	transparency in the licensing	that will enable the full details of all issued licences to be
	system:	publicly available on the Council's website. At present
		members of the public can request any relevant information
	On the face of it that seems a	from the Licensing Team. A public register can also be
1	1	

good democratic check, but in inspected. Bristol and maybe nationally, this is not how it works out. Discussion has taken place with a BCC Senior Data Protection -For residents to be able to Officer; challenge a license they need to Concerns were raised regarding making personal information know that one exists and then what it is. None of this is available available in respect of other persons making representations. in an easily accessible manner. It is difficult for us councillors to find The Licensing Act and guidance is absent in respect of what information can be published in respect of representations out often. and personal information whereas in planning law it is quite -Secondly when one gets to a clear that full details of objections and objectors are made review hearing, the public and public. Therefore to publish information we would need a their elected representatives face legitimate reason to do so and it would have to be in the a biased process. The license public interest to do so. Publishing this information this could holder (often with a solicitor) has deter representations in the future. GDPR also relates to access to all the documents: the personal information and the Council would need express consent to publish this information which could again deter representations from the authorities and the public. But the representations. As such no change is recommended at this public and their councillors do not. time. This puts one side at a distinct disadvantage. (Although I wasn't Consideration can be given to publish representations from Responsible Authorities which would inform the public involved in the old system of magistrates court reviews I would regarding potential conditions and concerns. GDPR does not have expected them to be like any apply as personal information is not disclosed generally in other court process and that representations. means both sides have access to the same evidence). Guidance/webpages can be reviewed for residents to ensure that it is clear what happens with their information and will (Councillor Clive Stevens, Clifton add that they could consider copying in their local councillors who can support them or if they do not want their personal Down) information to be disclosed to the applicant they could approach a local councillor who may be willing to submit a representation based on their concerns. Consideration to be given as to whether redacted representations can be made available. Purpose and Scope Our current Cumulative Impact An amendment to the Statement of Licensing Policy has been

	too restrictive by limiting additional licensed premises and is at odds with our planning policy, which is flexible and allows for a different mix of uses. The Bristol Central Area Plan (adopted 2015) states 'The Primary Shopping Frontages of Bristol Shopping Quarter are characterised by their particularly strong and consistent retail character. Policies BCAP13, BCAP36 and this policy aim to maintain that retail strength. However, the introduction of some appropriately located cafés, restaurants, pubs and bars would be appropriate where they would help to complement the retail offer and visitor experience, support and encourage longer shopping trips and generate continued activity outside normal shopping hours. Planning conditions may be used to restrict subsequent change of use and to ensure activities and opening	recommended to recognise the importance of its integration ith all relevant local strategies. The proposed city centre CIA (to undergo consultation) has been reduced in size and would exclude the Broadmead area om its scope.
	conditions may be used to restrict subsequent change of use and to	
	City Centre Development – Bristol City Council	
2. Purpose and Scope	Any future CIA regime needs to recognise more regularly and be more closely aligned with the flexibility that already exists	n amendment to the Statement of Licensing Policy has been ecommended to recognise the importance of its integration ith all relevant local strategies.
	within the Council's planning The	ne proposed city centre CIA (to undergo consultation) has

		policy regarding the city's town	been reduced in size and would exclude the Broadmead area
		centres as cited, for example, in	from its scope
		BCS7 which states that uses	
		"which contribute to maintaining	
		the vitality, viability and diversity	
		of centres will be encouraged"	
		and, furthermore, in the Local	
		Plan Review, which states that	
		relevant policies "provide a very	
		flexible approach to supporting	
		centres whilst accommodating the	
		changing face of the high street."	
		Economic Development – Bristol	
		City Council	
2. Purpose and Scope	2.6 The Act requires the	I would like clarity or a definition	S5 of the Licensing Act 2003 requires the Council to consult
	Council to actively seek the	of what constitutes an attempt to	with:
	views of the following persons	"actively seek the views" of the	
	upon the proposals contained	above parties. Refer back to my	(a) the chief officer of police for the licensing authority's
	in this policy:	comments on section 1.14 and it	area,
	*The chief officer of police;	seems like the lack of definition	(b) the [F5fire and rescue authority] for that area,
	*The Fire and Rescue Authority;	here allows too much leeway for a	(ba) each Local Health Board for an area any part of which is
	*The Director of Public Health	minimal effort.	in the licensing authority's area,]
	each Local Health Board		(bb) each local authority in England whose public health
	*such persons as the licensing	(1.14 Consultation is a	functions within the meaning of the National Health Service
	authority considers to be	requirement of the licensing policy	Act 2006 are exercisable in respect of an area any part of
	representative of holders of	and yet minimum effort was made	which is in the licensing authority's area,]
	premises licences, club	to ensure stakeholders were	(c) such persons as the licensing authority considers to be
	premises certificates and	aware of the consultation.	representative of holders of premises licences issued by that
	personal licences issued by that	Notifications were sent out to out-	authority,
	authority;	of-date addresses and when the	(d) such persons as the licensing authority considers to be
	*such other persons as the	letters were returned no action	representative of holders of club premises certificates issued
	licensing authority considers to	was taken to ensure the licence	by that authority,
	be representative of businesses	holder was properly notified.)	(e) such persons as the licensing authority considers to be
	and residents in Bristol.		representative of holders of personal licences issued by that
		(BARBIE - Bristol Association of	authority, and
		(2	dutionty, and

Restaurants, Bars & Independent

Establishments)

such other persons as the licensing authority considers

to be representative of businesses and residents in its area.

	The Council is not required, for example, to consult with all premises licence holders. Para 2.8 of the Statement of Licensing Policy states:
	The Council is able to go beyond the minimum statutory requirements. It has actively sought the views of all stakeholders on its proposals and not just those persons who are representative of them.
	Letters were sent to all premises licence holders. Letters were sent to the premises licence holders address, as specified on their premises licence. Section 33 of the Licensing Act 2003 states:
	33 Notification of change of name or address
	(2) The holder of a premises licence must, as soon as is reasonably practicable, notify the relevant licensing authority of any change in—
	(b) his name or address,
	A person guilty of an offence under this section is guilty on summary conviction to a fine not exceeding level 2 on the standard scale.
	A number of letters were returned to the licensing authority. Where this happened a further letter was sent to the licensed premises address. The consultation was extended by two weeks to allow licence holders who did not receive the original letter additional time to respond.
Part 2: General matters	We propose the following The definition of on and off-sales is not currently included within the Statement of Licensing Policy. No change is
On and Off-Sales	"On and off-sales are defined by reference to the intention of the
	seller at the time of sale. A sale

	made within the licensed premises	
	in an open container for	
	immediate consumption at the	
	premises is an onsale. This	
	extends to where the person who	
	has purchased the drink at the bar	
	and then consumes it either in a	
	pub garden or on the pavement	
	immediately outside the premises.	
	, , ,	
	An off-sale is a sale designed for	
	consumption away from the	
	premises and its immediate	
	environs. This will usually be in a	
	sealed container such as a bottle	
	or can and the seller when selling	
	that drink had no intention for the	
	purchaser to remain at the	
	premises to consume it",	
	,	
	(TLT)	
Part 2: General matters	Recently we have become aware	As above
	that the definition of on and off-	
On and Off-Sales	sales has caused some confusion.	
	In particular there appears to be	
	confusion around whether an off-	
	licence is required for customers	
	to take drinks outside of a	
	premises, for instance onto the	
	pavement, and consume their	
	drinks there.	
	We contend that such a sale is an	
	on-sale	
	·	i l
	we feel that this needs to be	
	we feel that this needs to be clarified in the policy. We would	

		following lines:-	
		"On and off-sales are defined by reference to the intention of the seller at the time of sale. A sale in an open container for immediate consumption at the premises is an on-sale. This extends to where the person who has purchased the drink at the bar and then consumes it either in a pub garden or on the pavement immediately outside the premises.	
		An off-sale is a sale designed for consumption away from the premises and its immediate environs. This will usually be in a sealed container such as a bottle or can and the seller when selling that drink had no intention for the purchaser to remain at the premises to consume it".	
3.1 Prevention of Crime and Disorder	-	(Punch Taverns) Request for policy to expressly set out expectations in terms of evidence from police or other officers when bringing a review or objecting to a premises licence and: We propose that the policy states that the council's expectation is that evidence brought by the police or other responsible authorities/ other persons relating to the prevention of crime and	No change recommended. Whilst in the majority of cases evidence from responsible authorities with regard to the crime and disorder objective is likely to relate to the licensable activities being provided in the premises themselves it is open to a responsible authority to present any evidence they consider may be relevant to show the premises is have a negative impact on the licensing objectives. The licensing committee will attach relevant weight to such representations. Representations must still relate to the impact the premises is having (or will have) on the promotion of the licensing objectives.

	disorder licensing objective will directly relate to the licensable activities being provided within the premises themselves. (TLT)	Reviews arising in connection with crime 11.24 A number of reviews may arise in connection with crime that is not directly connected with licensable activities. For example, reviews may arise because of drugs problems at the premises, money laundering by criminal gangs, the sale of contraband or stolen goods, the sale of firearms, or the sexual exploitation of children. Licensing authorities do not have the power to judge the criminality or otherwise of any issue. This is a matter for the courts. The licensing authority's role when determining such a review is not therefore to establish the
		guilt or innocence of any individual but to ensure the promotion of the crime prevention objective.
3.1 Prevention of Crime and Disorder	We have become increasingly concerned that licensed premises are sometimes being unfairly held to a higher standard when it comes to prevention of crime and disorder than other public premises. For instance, when Police present evidence of crime and disorder in relation to licensed premises, they will often include references to any crime that is associated not just with the premises in terms of its operation as licensed premises but generally.	No change recommended - As above
	Premises licence holders will also often find reference to offences that are not relevant to the licensing objectives themselves.	
	We feel it is important that the council recognise in their policy	

	that these are matters that are not relevant to the prevention of crime and disorder licensing objective and that the licensing authority's expectation is that they will only be presented with evidence where it directly relates to the licensable activities being provided within the premises themselves. (Punch Taverns)	
3.1 Prevention of Crime and Disorder	3.3.4 The factors that the Council will particularly consider when determining an application or undertaking a review include: The point relates to littering: "Provision for the disposal of cigarette litter at entrances as well as where people are most likely to congregate". Litter absolutely does need to be avoided and cigarette bins are great, however, having them at entrances means non-smokers have to walk through the smoke to access the venue, and second hand smoke is a health hazard. Can we ask venues to consider encouraging smoking to take place away from where other people have to access the building?	Change to para 3.3.4 "Provision for the disposal of cigarette litter at entrances as well as where people are most likely to congregate. However licence holders are encouraged to ensure that where possible smoking is discouraged by the entrance to the premises to avoid the need for other customers to inhale second hand smoke. The licensing authority recognises however that in some cases no other suitable location may be available."
3.1 Prevention of Crime and	Public Health BCC Verification checks. The policy	Amendment recommended
	1 -7	

Disorder		should be specific in what is expected of the confiscation procedures of fake ID.	
		Public Health BCC	
3.1 Prevention of Crime and Disorder		The policy should contain some reference to data protection of images and the expected time duration for CCTV images to be kept.	No change recommended. The pools of conditions and template operating schedules contain further guidance on CCTV.
3.1 Prevention of Crime and Disorder		Glass bottle policy-the policy quotes a 'poor history of crime & disorder'. Can this be extended to 'poor history of crime & disorder, or where the client disposal of bottles will be in areas of high public traffic or environmentally sensitive area e.g. the waterfront.	No change recommended. Issues to be considered on a case by case basis as the imposition of this policy would not necessarily be appropriate in all high traffic areas depending on the premises.
		Public Health BCC	
3.1.4	"Other appropriate measures, such as participation in a local pub watch scheme or other body designed to ensure effective liaison with the local community, subscription to dedicated security radio circuits and other examples of industry best practice."	You have mentioned local pub watch and radio links. It is important that the liason role is made much clearer and that this needs to be someone with responsibility for the premises. Perhaps expand on what this is. "The inclusion of radio links and ring-round phone systems should be considered an appropriate condition for public houses, bars and nightclubs operating in city and town centre leisure areas with a high density of licensed premises. These systems allow managers of licensed premises to communicate instantly with the	No change recommended. The inclusion of such a condition for all public houses etc. in leisure areas would be unjustified. Consideration must be given on a case by case basis.

police and facilitate a rapid response to any disorder which may be endangering the customers and staff on the premises". Public Health BCC	
may be endangering the customers and staff on the premises".	
customers and staff on the premises".	
premises".	
Public Health BCC	
L Diplic Hoalth RCC	
3.1 Prevention of Crime and No change recommended.	
Disorder disorder	
Criminal Activity - There is certain All crime and disorder can be treated as serious by the	
criminal activity that may arise in licensing authority depending on its impact on the pro-	notion
connection of the licensing objectives.	
with licensed premises which the	
Licensing Authority will treat	
particularly seriously.	
These are the use of the licensed	
premises:	
for the sale and distribution of	
drugs controlled under the Misuse	
of Drugs	
Effective 1st November 20138	
15	
Act 1971 and the laundering of	
the proceeds of drugs crime;	
• for the sale and distribution of	
illegal firearms;	
• for the evasion of copyright in	
respect of pirated or unlicensed	
films and	
music, which does considerable	
damage to the industries affected;	
• for the illegal purchase and	
consumption of alcohol by minors	
which	
impacts on the health,	
educational attainment,	
employment prospects and	
propensity for crime of young	

		people; • for prostitution or the sale of unlawful pornography; • by organised groups of paedophiles to groom children; • as the base for the organisation of criminal activity, particularly by gangs; • for the organisation of racist activity or the promotion of racist attacks; • for employing a person who is disqualified from that work by reason of their immigration status in the UK; • for unlawful gambling; and • for the sale or storage of smuggled tobacco and alcohol.	
3.3 Prevention of Public Nuisance	3.3 Prevention of Public Nuisance "A person is guilty of a public nuisance (also known as common nuisance), who (a) does an act not warranted by law, or (b) omits to discharge a legal duty, if the effect of the act or omission is to endanger the life, health, property, or comfort of the public, or to obstruct the public in the exercise or enjoyment of rights common to all Her Majesty's subjects."(Archbold)	Public Health – BCC Request for the policy to recognise the distinction between "nuisance" i.e. private nuisance and public nuisance. We propose that the policy reflects the need for public nuisance to be demonstrated and for conditions relating to nuisance to relate to public nuisance rather than any wider definition. In particular, we suggest that expressly stating that private nuisance is not a licensing objective would assist in all parties understanding what is and is not the remit of licensing	Amendment recommended - the policy already addresses the definition of public nuisance but further clarification could be provided. Private nuisance is not a licensing objective. With regard to applications it is public nuisance that must be demonstrated and any conditions imposed on licences must relate to the prevention of public nuisance rather than private nuisance.

	legislation.	
	(TLT)	
3.3 Prevention of Public Nuisance	The prevention of public nuisance	Amendment recommended
	licensing objective is to be widely	
	interpreted, as set out in the	
	Statutory Guidance. However, we	
	often come across conditions	
	imposed on licences, as well as	
	the investigation of complaints	
	that do not relate to public	
	nuisance. For instance, conditions	
	that refer to 'nuisance', rather	
	than 'public nuisance', set a	
	significantly higher barrier- one	
	that was not intended by the	
	Licensing Legislation. We also see	
	this in terms of enforcement	
	action where often enforcement	
	officers will allege that a nuisance,	
	often a private nuisance, has	
	occurred and demand action	
	under the terms of the premises	
	licence.	
	Clearly this is beyond that which	
	was intended by Parliament and	
	therefore we suggest that your	
	policy reflects the need for public	
	nuisance to be demonstrated and	
	for conditions relating to nuisance	
	to relate to public nuisance rather	
	than any wider definition. In	
	particular, we suggest that	
	expressly stating that private	
	nuisance is not a licensing	
	objective would assist in all	
	parties understanding what is and	

	is not the remit of licensing	
	legislation.	
	iegisiacióni	
	(Punch Taverns)	
3.3 Prevention of Public	Proposed additional wording for	Amendment recommended.
Nuisance	3.3.4	
		However with regard to improvements to the internal fabric
	"When undertaking a review for	of a building as a first resort as opposed to restricting hours
	any premises it shall be	etc. the policy should recognise that it is within the gift of the
	considered if any changes to the	PLH to take action in this regard <u>before</u> these matters are
	operating schedule of the venue	raised as part of a review/complaint.
	have occurred that have brought	·
	forwards complaints from local	
	residents. If, it is apparent, that it	
	is the local neighbourhood has	
	changed and it is not the	
	operating schedule of the venue	
	that has changed, then weighting	
	of any decision should be given in	
	favour of the existing venue and	
	its current licence.	
	If clear improvements can be	
	suggested to the internal fabric of	
	the building or systems in place	
	for ingress and egress of	
	customers then these should take	
	precedence, however restrictions	
	on existing operating times, or	
	internal sound levels, should only	
	be considered as a last resort as it	
	is understood that such	
	restrictions could have	
	catastrophic effects on the	
	continued existence of the venue"	
	(Tom Paine - Team Love - Love	
	Saves The Day - Love International	

	Glastonbury Silver Hayes and	
	Wow Stage - SimpleThings - The	
	Downs - The Love Inn)	
3.3 Prevention of Public	There is no guidance here for	No change recommended.
Nuisance	setting the offsite sound levels for	
	outdoor events. This is something	Comments from BCC Pollution Control:
Outdoor Events	that is very much needed to be	
	considered and would be very	As Tom states there is currently no BCC guidance on noise
	helpful.	levels for outdoor events. Also, contrary to what Tom states
	110, p. 111	there is also no current government or national guidance re
	At present it falls upon the BCC	noise levels at outdoor events. The guidance which Tom refers
	Council Teams to recommend	to is from the Noise Council's Code of Practice on Control of
	noise levels for outdoor licensed	Environmental Noise at Concerts. The only official copy of the
	events and we believe this is	code was kept on the Chartered Institute of Environmental
	unfair weight of responsibility on	Health Officer's website https://www.cieh.org/ According to
	a small group of hard working	the CIEH they did an update of their website in June 2018
	individuals and would benefit	when they reviewed all of their documents. They decided to
	from support written into	remove some documents from their website, including this
	licensing policy.	code, due to age. They advised me earlier this year that
	, , , , , , , , , , , , , , , , , , ,	updated guidance should be published towards the end of
	There is also confusion as to the	2019. In the circumstances I feel it would be appropriate to
	clarifications from government	wait to see what any proposed national guidance is before
	Code of Practice as to	considering our own.
	clarifications of what should be	3
	classified as 'Urban Stadia or	As Tom mentions noise levels the Code of Practice on Control
	Arenas' and what should be	of Environmental Noise at Concerts did recommend different
	classified as 'Other Urban Venue",	levels for different types of venues 75 dBA for stadiums and
	as these are recommended	arenas and 65 dBA for all other venues (would include parks,
	different levels of offsite sounds.	open spaces such as the Amphitheatre). In Bristol we have
		tried to take a pragmatic approach and licences for Tokyo
	Music and Festival Culture has	World & Love Saves the Day in Eastville Park, The Downs
	changed a lot since this COP was	Festival and some events in the Amphitheatre have maximum
	produced, with Bristol City Council	noise levels of 70 dBA.
	themselves designating a lot of	-
	park spaces as approved 'event'	For the Downs Concert and the Amphitheatre the licence levels
	spaces, which we believe in turn	appear to work and we don't receive significant numbers of
	would mean that should be	complaints about these events. Dependent on weather
	classified as 'Urban Stadia or	conditions we can however receive significant (over 20)

		Arenas'. We also look elsewhere to park or greenspace areas in other UK cities that have flexible offside levels. Good examples are Hyde Park in London, with 75db offsite limits, Heaton Park in Manchester with 80db offsite limits and South Park in Oxford, with offsite levels of 75db. We would like to suggest that levels of up to 75db would be considered to be granted as offsite levels for outdoor music events, when taken into consideration the maximum times per year an event with such levels take place, we suggest a maximum of 6-8 days can be considered, as long as such levels finish at 23:00hrs. (Tom Paine - Team Love - Love Saves The Day - Love International Glastonbury Silver Hayes and Wow Stage - SimpleThings - The Downs - The Love Inn)	complaints regarding Tokyo World & Love Saves the Day and last year we received an Ombudsman enquiry as to why we allowed 70 dBA at Tokyo World when following the Code of Practice on Control of Environmental Noise at Concerts a level of 65 dBA should be used. I think for the time being we should continue to judge each event/application on its own merits. Applicants can ask for whatever noise levels they want and the licensing committee can condition these or alternative levels on a licence.
3.4 Protection of children from harm	6.6.13 Examples of steps/conditions that the Council expects in such cases (where evidence suggests such conditions are appropriate for the promotion of the licensing	Request for policy to recognise that some operators have policies throughout estates to adhere to Challenge 21 policies rather than Challenge 25.	Amendment recommended
	objectives) include: • Implementation of the "Challenge 25" scheme (challenging anyone who looks	We propose that the policy states that if an applicant expresses a preference for a particular 'challenge policy', be it 'Challenge 21 or Challenge 25', this should	

	under 25 to prove their age by	not be objected to unless there is	
		_	
	use of an approved means of	good reason, backed by evidence,	
	identification); for this to be	to do so.	
	advertised and enforced on the		
	premises and to be a condition	(TLT)	
	of the authorisation		
3.4 Protection of children from		We note that responsible	Amendment recommended
harm		authorities often request	
		'Challenge 25' as a standard	
		condition. Many premises	
		(especially multiple operators)	
		operate Challenge 21 policies and	
		have training and signage for this.	
		To change it can be expensive	
		and/ or time consuming. As such,	
		we would suggest that the	
		licensing authority would not	
		expect responsible authorities to	
		suggest a change to Challenge 25	
		where a premises is already	
		trading with a different challenge	
		policy, unless there have been	
		identified risks to children at the	
		specific premises. It would assist if	
		the policy reflected this.	
		, , , , , , , , , , , , , , , , , , , ,	
		(Punch Taverns)	
3.4 Protection of children from		Under section 3.4 Protection of	Amendment recommended.
harm		Children from Harm	
		Please insert the following.	
		Home Office Guidance also	
		expects Licensing authorities to	
		consider the need to protect	
		children from sexual exploitation	
		when undertaking licensing	
		functions.	
		TUTICUOTIS.	
		Tookling Child Coveral Fundaitation	
		Tackling Child Sexual Exploitation	

		(CSE) is a key target both locally	
		and	
		nationally as such the Licensing	
		Authority expects Licence Holders	
		to:	
		Understand that there are	
		criminal offences in relation to	
		sexual	
		exploitation of a child	
		Ensure that they and their	
		employees have a basic	
		awareness of the	
		 signs of CSE and how to report 	
		it;	
		Report any concerns to the	
		appropriate authorities or to the	
		Licensing	
		Authority can advise them of	
		1	
		the appropriate authority to	
		report	
		• concerns to.	
		Public Health BCC	
3.4 Protection of children from		Please insert the following.	No change recommended.
harm			
		"Ensure sanctions are fully applied	The Council's Enforcement Policy will inform the approach
		to businesses that break the law	taken to enforcement.
		on under-age sales, sales to those	
		who are intoxicated and proxy	
		purchases. This includes fixed	
		penalty and closure notices (the	
		1 * * * * * * * * * * * * * * * * * * *	
		latter should be applied to	
		establishments that persistently	
		sell alcohol to children and young	
		people"	
		Public Health BCC	
6.2 Flyposting and nuisance	6.2 Flyposting and	(C) Flyers and flyposting:	No change recommended:

advertising	nuisance advertising	Time to get a legal ruling that	
advertising	nuisance advertising		DCC Notable and Enforcement Towns and the
		flyers and flyposting relating to	BCC Neighbourhood Enforcement Team comments:
	6.2.6 Where the Council	particular clubs can be assumed	
	believes the applicant's	to be the responsibility of that	There is a statutory defence under S.224TCPA'90 that the
	operating schedule is not	club. Our neighbourhood is often	venue was not aware. As venues are hired by promoters then
	consistent with tackling	littered with such material from	we have to write to the venue to make them aware of
	nuisance and criminal	Propaganda and the Blue	individual posters & give them 48hrs to remove the poster.
	advertising and where relevant	Mountain Club, but we are told	
	representations have been	they cannot be fined for this as	
	made conditions to control fly	the Council cannot prove that they	
	posting, in line with this policy,	are the culprits.	
	should usually be considered		
	to be appropriate to promote	This is ridiculous.	
	the Licensing Objectives		
	3 ,	(Emily Wolfe and Simon Margetts	
		Dr Jill White	
		Dr Penny Dobson)	
6.3 Cumulative Impact		We propose that the CIA section is	Para 6.3.6 states that a CIA must be reviewed within three
•		expanded to explain more about	years of publication.
		CIA's and the effect of them,	, ,
		including that cumulative impact	
		policies need to be reviewed every	
		3 years, rather than the 5 for the	
		policy itself.	
		poncy rescript	
		(TLT)	
6.3 Cumulative Impact		It would also assist if the CIA	As above.
		section were expanded to explain	
		more about CIA's and the effect of	
		them, including that cumulative	
		impact policies need to be	
		reviewed every 3 years, rather	
		than the 5 for the policy itself.	
		(Punch Taverns)	
6.2 Cumulativo Impact		We propose that the policy refers	Cumulative Impact Zones may be clearer if this terminology
6.3 Cumulative Impact			, , , , , , , , , , , , , , , , , , , ,
		to the cumulative impact areas as	had previously been used. However to make the change now
		'cumulative impact zones' ('CIZs')	may cause additional confusion as Bristol has used the term

	to avoid confusion. (TLT)	'Cumulative Impact Areas' since their adoption. The policy itself must now be called a Cumulative Impact Assessment Policy (if adopted). It is proposed to call any area designated under the policy a Cumulative Impact Assessment Area.
6.3 Cumulative Impact	It would assist to refer to the areas as 'zones' and therefore 'CIZs' to avoid confusion.	As above.
	(Punch Taverns)	
6.3 Cumulative Impact	We propose that the CIZ's in Bristol are re-evaluated in line with the council planning and other strategies to ensure that there is no conflict. Where necessary, we suggest that the CIZ's are amended or removed. We also propose that those remaining CIZ's are reviewed and amended to promote the principle that smaller businesses looking to come into the area, and established businesses making applications to improve their existing offer, even if they go against the policy, will be considered on their merits as a means of ensuring continued investment in the city.	An amendment to the Statement of Licensing Policy has been recommended to recognise the importance of its integration with all relevant local strategies. An exemption for "smaller" businesses has not been included in the proposed CIA for the city centre (to be consulted on). Applications will be treated on their merits and can overcome the policy if they can demonstrate they will not add to the cumulative impact already experienced.
	(TLT)	
6.3 Cumulative Impact	Under the CIA can we consider including the following as this explains one of the reasons for a CIA?	No change recommended. The policy already covers antisocial behaviour as a reason for adopting a CIA at para 6.3.1. this incorporates alcohol related disorder.
	"It describes a specific geographical area where there are already a lot of premises	

6.5 Licensing Hours	selling alcohol – and where the awarding of any new licences to sell alcohol may contribute to an increase in alcohol-related disorder". Public Health BCC 6.5 Licensing hours	No change recommended. see para 10.13 of the s182
	We will consider every case and make decisions accordingly but do we not want to include framework hours? Sunday – 06:00 hours to 22:30 hours Monday to Thursday – 06:00 hours to 23:30 hours Friday and Saturday – 0 6:00 hours to 00:00 hours (midnight) Public Health - BCC	guidance which states:
6.5 Licensing Hours	Applications in respect of premises licences and club premises certificates to authorise licensable activities outside the framework hours, and in respect of which relevant representations are made, Insert the following "To support residents expectations that their sleep will	No change recommended. Applications must be treated on a case by case basis.

		not be unduly disturbed between the hours of 23:00 and 07:00 consideration will be given to imposing stricter conditions in respect of noise control and antisocial behaviour where premises are situated close to local residents". Page 40	
6.5 Licensing Hours	6.5.1 There are no fixed hours for trading under the Licensing Act. Applicants are required to identify the hours they propose to operate. Also see 6.5.4 Early Morning Restriction Orders (EMROs)	Public Health BCC How to ensure a balance between later and later licenses and sleep times. In summary, I am suggesting new principles of opening times presumably possible only within Cumulative Impact Areas One way of stopping such license creep (assuming there is evidence to support it) is for the Licensing Authority to set broad policies about closing times in each area. For example it could be that licencing principles in The Triangle could be with restaurants open latest until midnight, large bars open until 11.30 pm, night clubs until say 3am. I'm not suggesting these times are correct, I am suggesting a new principle. In areas where one of the problems is disturbance of sleep due to noise from people leaving the area often all at once then you might even consider giving an	No change recommended – see para 10.13 of the s182 guidance which states: Hours of trading 10.13 The Government acknowledges that different licensing strategies may be appropriate for the promotion of the licensing objectives in different areas. The 2003 Act gives the licensing authority power to make decisions about the hours during which premises can conduct licensable activities as part of the implementation of its licensing policy statement. Licensing authorities are best placed to make decisions about appropriate opening hours in their areas based on their local knowledge and in consultation with responsible authorities. However, licensing authorities must always consider each application and must not impose predetermined licensed opening hours, without giving individual consideration to the merits of each application. A CIA policy could take this stance if sufficient evidence available of negative impact after a set time. however this is not currently apparent.

		advantage to smaller premises which turn out forty people on closing and cause little disturbance compared with a place with say two hundred places. (Councillor Clive Stevens, Clifton Down)	
6.5 Licensing Hours	6.5.1 There are no fixed hours for trading under the Licensing Act. Applicants are required to identify the hours they propose to operate. Also see 6.5.4 Early Morning Restriction Orders (EMROs)	(A) Climate change: The Council's low-emission targets would be far easier to achieve if the people of Bristol were out and about in daylight hours and asleep at night. Current licensed hours encourage the opposite behaviour. We need to return to earlier closing for pubs and far earlier closing for nightclubs, especially before weekdays. The current student model in our neighbourhood of preloading at home, then not heading out to the nightclub until about 11 pm is bad for the environment and energy use (and also disastrous for neighbours, and probably bad for the students themselves). (Emily Wolfe and Simon Margetts Dr Jill White Dr Penny Dobson)	No change recommended – see above para 10.13 of the s182 guidance
6.6.8		6.6.8 Under this section can we please refer to the 2019 Bristol Pupil Voice survey which gives us access	Amendment recommended

	to an understanding of the views and behaviours of the general population of school aged children and young people in Bristol. Of the 3268 secondary pupils who gave a valid response, 25% reported they had had an alcoholic drink in the last four weeks. This was similar across gender with the percentages rising with age to 36% for those from year 10 (14- 15 year olds). Of those secondary school pupils who reported drinking alcohol, 71% report that their parents either "always know" (52%) or "usually know" (19%). Overall approximate numbers reporting that they consumed alcohol during the last month are as follows: • Year 8: approximately 700 • Year 10: approximately 1,600	
6.6.13	Public Health BCC 6.6.13 Examples of steps/conditions that the Council expects in such cases (where evidence suggests such conditions are appropriate for the promotion of the licensing objectives) include: Can we please include the following bullet point? "We will undertake test purchases (using 'mystery' shoppers) to ensure compliance with the law	No change recommended

		on under-age sales. Test purchases will also be used to identify and take action against premises where sales are made to people who are intoxicated or to those illegally purchasing alcohol for others". Public Health BCC	
8 Licensing and planning	8.1 The Secretary of State has provided guidance on the relationship between planning and licensing stating that they are separate regimes (Para 14.64). Where the Licensing Authority receives relevant representations that a licensing proposal is contrary to a planning consent and that to grant a licence for such activity would be likely to affect the licensing objectives then a refusal, or the attaching of conditions to prevent such a use until the position has been regularised may be appropriate. In appropriate situations a hearing could be deferred until planning consent has been obtained, or arrangements made for the applications to be considered together. A responsible and prudent applicant would ensure that an appropriate planning consent was in place before submitting a licence application or choose to submit both at the	We propose that the policy explicitly states that where conditions on planning permissions regulate matters relevant to one or more of the licensing objectives, such conditions would not be expected to be duplicated on premises licences. (TLT)	Conditions should not be placed on premises licences that require the PLH to adhere to planning conditions. See s182 para 14.65: 14.65 There are circumstances when, as a condition of planning permission, a terminal hour has been set for the use of premises for commercial purposes. Where these hours are different to the licensing hours, the applicant must observe the earlier closing time. Premises operating in breach of their planning permission would be liable to prosecution under planning law. Proper integration should be assured by licensing committees, where appropriate, providing regular reports to the planning committee. However there may be situations where conditions are required which may duplicate these restrictions. For example a planning restriction may limit the use of the external area after 23:00; however a licensing committee may still consider it appropriate to impose an identical condition if relevant representations are before them. The test under each regime is different, and a condition on a planning consent would not relieve the committee from its duty to properly consider representations and impose conditions where appropriate to promote the licensing objectives.

	same time.		
	Whilst recognising that licensing and planning are separate regimes the Licensing Authority will work closely with planning to ensure that where possible the two regimes will align with each other. The 'agent of change' principle which seeks to protect existing uses, particularly with regard to venues that provide regulated entertainment through permissions under the Licensing Act, is recognised as an important concept under both regimes.		
8 Licensing and planning	regimes.	We would also urge you to clarify in your policy that where conditions are stipulated on a planning permission, such as restriction on hours or activities, these do not need to be repeated in the premises licence, unless there is good reason to do so (Punch Taverns)	Amendment recommended.
8 Licensing and Planning	8.1Whilst recognising that licensing and planning are separate regimes the Licensing Authority will work closely with planning to ensure that where possible the two regimes will align with each other. The 'agent of change' principle which seeks to protect existing	We propose that the Agent of Change Principle is adopted into the licensing policy to ensure that where reviews are sought by residents or responsible authorities in relation to public nuisance alleged to arise from a licensed premises, the nature of the premises, it's track record and	Amendment recommended.

8 Licensing and Planning	uses, particularly with regard to venues that provide regulated entertainment through permissions under the Licensing Act, is recognised as an important concept under both regimes. 8.1 Whilst recognising that licensing and planning are separate regimes the Licensing Authority will work closely with planning to ensure that where possible the two regimes will align with each other. The 'agent of change' principle which seeks to protect existing uses, particularly with regard to venues that provide regulated entertainment through permissions under the Licensing Act, is recognised as an important concept under both regimes.	length of time it has been providing the activities complained of will all be taken into account in determining the matter. (TLT) Agent of Change: Whilst we recognise that the principle is currently being debated in terms of planning, it is equally as important in licensing. We recommend that the licensing policy expressly recognises that developers of new residential developments need to protect their buyers from potential sources of noise disturbance, not expect existing licensed premises to have to adapt their offer to accommodate the new development. In particular, small pubs often rely on live or recorded music, provision of social events and other community based promotions, such as beer festivals, in order to survive and thrive.	See above
		(Punch Taverns)	
8.1	The 'agent of change' principle which seeks to protect existing uses, particularly with regard to venues that provide regulated entertainment through permissions under the Licensing Act, is recognised as an important concept under	No real examination or regard made to existing live music or other venues - ie where these have existed for a long time without hindrance. For example licenses revoked or changed resulting from residential dwellings being built near existing	Agent of change principle is recognised in the policy at para 8.1. further clarification to be provided.

	both regimes	venues. 'Grandfather' rights	
		should be respected	
8.1		More provision should be taken to	See above
		protect late night venues from	
		new developments	
8.1		The licensing regime should	Amendment recommended.
		operate in conjunction with the	
		planning permission and building	The Statement of Licensing Policy will link to other Council
		control. For example, how can the	policies such as planning.
		licensing authority guarantee that	
		walls will be insulated against	The licensing committee can impose conditions on premises
		noise in new or converted	licences as appropriate for the promotion of the licensing
		premises? Impact on amenity and	objectives. Only the impact on the four objectives can be
		residents, and transport and car	considered as part of the licensing regime.
		parking, late night taxi noise, food	
		smells etc should be taken into	
		account more often .	
Appendix C: Model Operating		If there was one recommendation	Amendment recommended.
Schedules		that we would make to promote	
		both efficiency for the council and	
		progress for operators it would be	
		to stop the practice of insisting on	
		large numbers of conditions as	
		standard - with reference to	
		model operating schedules.	
		(See City of London comments)	
		(TLT)	
Appendix C: Model Operating		We submit that the imposition of	Amendment recommended.
Schedules		large numbers of conditions on a	
		premises licence is self-defeating.	
		Premises licences form one part of	
		a significant number of regulatory	
		requirements that must be	
		observed by publicans and this is	
		often forgotten by regulators who	
		often only think in terms of their	

	one area of expertise. This means	
	that they often do not see the	
	wood for the trees. Policies that	
	set out an expectation of long	
	operating schedules or worse,	
	require officers to object to	
	applications unless the applicant	
	applies their standard conditions,	
	place an unnecessary burden on	
	operators without necessarily	
	helping to promote the licensing	
	objectives. The City of London	
	licensing authority, for instance,	
	will only impose conditions if	
	deemed absolutely necessary. It is	
	not unusual to see licences with	
	only a handful of conditions.	
	, , ,	
	(Punch Taverns)	
Appendix C: Model Operating	Request to remove standardised	Amendment recommended.
Schedules	approach of model operating	
	schedules	
	"Model pool of conditions	
	"Model pool of conditions	
	Whilst we understand that for	
	Whilst we understand that for premises that are not late night	
	Whilst we understand that for premises that are not late night entertainment venues, the	
	Whilst we understand that for premises that are not late night entertainment venues, the authority is looking to remove the	
	Whilst we understand that for premises that are not late night entertainment venues, the authority is looking to remove the presumption (if I can use that	
	Whilst we understand that for premises that are not late night entertainment venues, the authority is looking to remove the presumption (if I can use that phrase) that a raft of standardised	
	Whilst we understand that for premises that are not late night entertainment venues, the authority is looking to remove the presumption (if I can use that phrase) that a raft of standardised conditions are appropriate to	
	Whilst we understand that for premises that are not late night entertainment venues, the authority is looking to remove the presumption (if I can use that phrase) that a raft of standardised conditions are appropriate to attach to applications/licences of	
	Whilst we understand that for premises that are not late night entertainment venues, the authority is looking to remove the presumption (if I can use that phrase) that a raft of standardised conditions are appropriate to attach to applications/licences of particular types, for late night	
	Whilst we understand that for premises that are not late night entertainment venues, the authority is looking to remove the presumption (if I can use that phrase) that a raft of standardised conditions are appropriate to attach to applications/licences of particular types, for late night entertainment venues although	
	Whilst we understand that for premises that are not late night entertainment venues, the authority is looking to remove the presumption (if I can use that phrase) that a raft of standardised conditions are appropriate to attach to applications/licences of particular types, for late night entertainment venues although there are revisions to some of the	
	Whilst we understand that for premises that are not late night entertainment venues, the authority is looking to remove the presumption (if I can use that phrase) that a raft of standardised conditions are appropriate to attach to applications/licences of particular types, for late night entertainment venues although	

	conditions is an appropriate starting place, so as to ensure that the licensing objectives are fairly promoted. I am bound to observe that Bristol, it seems to me, is almost unique across England and Wales in adopting that approach. It may help if I explain in a little more detail why it is not our view that that is an appropriate nor legitimate basis on which to consider and/or grant premises licences. Of whichever type or categorisation" (Matthew Phipps – TLT)	
Appendix C: Model Operating Schedules	As the Pollution Control Team considers applications on an individual basis on their own merits and conditions are only requested where appropriate I feel that the need for Model Operating Schedules or template conditions are not worthwhile from a Pollution Control point of view. Nowadays there appears to be a propensity for premises to morph between different traditional types of licensed premises and I therefore that the Model Operating Schedules are becoming more difficult to apply. We do however feel that the Model Operating Schedules could have some use in directing an applicant lead process.	Amendment recommended. Remove as a minimum but perhaps keep as examples applicants may wish to draw on for certain types of premises but making clear not all will necessarily be relevant in every case.

	Environmental Health (Pollution	on
	Control) Bristol City Council	
Appendix C: Model Operating	Punch has always been happy	to See above
Schedules	work with licensing authorities	
	relation to conditions being	
	imposed on a licence where th	ev
	are necessary and proportion	,
	to achieve an identifiable aim.	
	However, we are concerned w	ith
	the prevalence of standard	
	conditions being used across of	111
	licences within any particular	
	class, This has taken over from	n a
	proper analysis of the need for	r
	such conditions in the first pla	ce.
	(Punch Taverns)	
Appendix C: Model Operating Schedules	We propose that the policy sta	ates: No change recommended.
	Where breaches of condition	The committee should attach the appropriate weight to
	occur and the breach does not	
	materially undermine a licensi	ng breaches of licence conditions where there has been no
	objective, this is a matter for t	he negative impact on the licensing objectives may be attached
	Courts and not for the licensin	g little weight, especially where no negative impact has
	committee. The Licensing	resulted.
	committee can and must only	
	interest themselves in matters	However it is right that the committee should be able to
	where there has been a mater	consider such breaches as they may help ascertain how a
	undermining of the licensing	premises may operate within the confines of the Licensing
	objectives.	Act. For example if such conditions had been originally
		proposed by the PLH or had been agreed as part of mediation
	(TLT)	the committee would be right to expect they are followed. If
		in practice the PLH had deemed them unnecessary and of no
		value a minor variation application could have been submitted
		to remove them. A blanket failure to comply may in some
		circumstances give the committee cause of concern.

		A breach of licence condition is an offence under s136 and as
		such would impact on the crime and disorder objective.
Appendix C: Model Operating	Template 1 in the draft model	Amendment recommended
Schedules	operating schedule says	
	"(iii) The premises licence holder	
	shall ensure that they consult the	
	Public Health Services of Bristol	
	City Council and any other	
	relevant authority (for example	
	the Fire Rescue Service regarding	
	emergency evacuation limitations)	
	as to the occupancy figure.	
	Confirmation of the consultation and any outcomes shall form an	
	integral part of the risk	
	assessment on which the capacity	
	figure is based".	
	Jigure is buseu .	
	The term Public Health Services is	
	confusing. Do we mean	
	environmental health?	
Conditions	We propose that the policy states:	Amendment recommended.
	Where an applicant applies for a	
	variation to their licence, the	
	licensing committee will expect	
	responsible authorities to limit	
	representations to the detail of	
	the application itself and tailor	
	any proposed conditions	
	accordingly.'	
	The case of Taylor v Manchester	
	The case of Taylor v Manchester City Council makes is clear that	
	any conditions imposed on a	
	premises licence when it is varied	
	must relate to that application	
	mast relate to that application	

	itself and should not stray into	
	other areas that are not part of	
	the application.	
	the application.	
	(TLT)	
Conditions	In particular, we have seen a rise	Amendment recommended.
	in conditions being imposed upon	
	premises licences by responsible	
	authorities, irrespective of the	
	nature of the application being	
	made. For instance, a variation to	
	the plans attached to a licence to	
	effect a simple alteration in layout	
	and where there is no change in	
	licensable activities, increase in	
	customer area, or removal of	
	internal lobbies, for instance,	
	sometimes result in officers	
	seeking to ride on the back of that	
	application to impose conditions	
	that are in no way relevant to it.	
	that are in no way relevant to it.	
	(Punch Taverns)	
GDPR	We propose that GDPR is	Amendment recommended:
	expressly dealt with in the policy	
	to ensure that all parties	The Licensing Authority will ensure that all personal data is
	understand that any conditions	processed fairly and lawfully and only kept for as long as is
	need to comply with GDPR and	necessary. It will also ensure that personal data is kept secure
	any evidence submitted to the	and not disclosed unlawfully to another party.
	local authority to be included in	, , ,
	the public documents must	Any conditions imposed on licences must be compliant and
	likewise comply.	complied with under the General Data Protection Regulation
	, ,	rules.
	(TLT)	
	\ \ /	
GDPR	We note that the policy does not	Condition reference CC01 has been amended to read:
	make reference to the GDPR	
	ae rejerence to the ODI II	

...the requirement for CCTV at a premises licence is not only expensive to install, but we question the value of such systems in terms of crime prevention and detection, especially in smaller community pubs. However, it is now commonplace for police to demand CCTV in almost all premises and to insist upon complicated and demanding CCTV condition's to be added to premises licences. In addition, operators of CCTV systems have to consider the GDPR implications. In particular, anyone who stores data, including CCTV footage of individuals, which is classed as data for the purposes of GDPR, must be responsible for its safe collection, storage, usage and disposal. Handing over CCTV footage to Police officers in the active investigation of a criminal offence, such as a fight, would obviously be a legitimate reason for providing data. However, a condition with a general requirement to hand over CCTV at the behest licensing officer or police officer would arguably breach GDPR were it to be enforced. This means that there are numerous CCTV conditions on licences that would likely, were one to try and enforce them as

they are written, cause an

(vi) The premises Licence holder shall ensure that there are trained members of staff available during licensable hours to be able to reproduce and download CCTV images into a removable format at the <u>justified</u> request of an authorised officer of the Licensing Authority or a constable.

This ensures that the request must be compatible with GDPR.

	0	pperator to breach GDPR.	
	(1	Punch Taverns)	
General	a a w n	The policy should be simple to use and accessible to both businesses and residents, currently it is really wordy and could easily be made more comprehensible and easy to lead.	Unclear as to which sections require action. Subsequent reviews could address this issue.
	Ċ	Keith Rundle Operations Director City Centre BID)	
	S til B til n n n n n n si	B) Night-time alcohol delivery: Surely we need a blanket ban on this. A good percentage of Bristol's population live in flats, so the likelihood of disturbance of the likelihood of the likelihood li	Unclear on the evidence for the statement regarding customer base. Approximately 34.4% of Bristol accommodation is flats or shared housing (2011 Census data). Disturbance could be caused by late night deliveries; however a blanket ban on alcohol delivery services is not possible under the 2003 Act.
	(I	emptation. Emily Wolfe and Simon Margetts Or Jill White Or Penny Dobson)	
	N n	D) Noise limits: Noise limits on extraction systems, music etc need to be absolute, not relative (to background, say)or	No change recommended – Comments from BCC Pollution Control:

it is just a building cycle for each new noise nuisance. Also the rules need setting such that they can be checked in the street (rather than via highly intrusive and disruptive late-night access to people's bedrooms). (Emily Wolfe and Simon Margetts Dr Jill White Dr Penny Dobson)	I don't really think it would be practical for levels to be absolute rather than compared to background levels. One of the fundamenftal ways of assessing noise nuisance is comparison of the noise to the background levels and a level that would not cause nuisance in the busy city centre could cause considerable nuisance in a pub in the outskirts of the city. If absolute levels were adopted then it is likely these would lead to unnecessarily low levels for pubs, bars or clubs in noisy areas or areas with no residents. Fully agree that the checking of noise levels should not be intrusive to residents and this has never, as far as I'm concerned, been a requirement of a licence condition. The condition for monitoring stating the following: 5. (i) The Designated Premises Supervisor or other competent person shall carry out observations in the vicinity of the residential accommodation in the area. on at least hourly intervals whilst regulated entertainment is taking place in order to establish whether there is a noise breakout from the premises. (j) If the observation reveals noise breakout at a level likely to cause disturbance to the occupants of properties in the vicinity then the volume of music shall be reduced to a level that does not cause disturbance. If noise monitoring is being carried out by officers of the Council in order to establish noise nuisance for possible legal action then it may be necessary for this evidence to be gained from within a complainant's property.
(E) Lapsing of moribund licences: The very late opening of Dorma Nightclub gave rise to appalling strain for many in our neighbourhood. The club went into receivership and the premises has become a gym.	This would require a change to the Licensing Act 2003.

	But, apparently, the owners retain the licence, so we live in fear of a return to the stress and disruption of the nightclub. Surely, some release from this pressure is appropriate: couldn't licences automatically lapse if not used for a given period of time?	
	(Emily Wolfe and Simon Margetts Dr Jill White Dr Penny Dobson)	
		Naise handle and forms a promised in the majority of space and
	(F) Several clubs in an area: Round The Triangle, for example, there is a problem in challenging licensed premises as regards noise	Noise break out form a premises in the majority of cases can be identified by observations from the exterior of the premises.
	because of the difficulty of pinning	If problems are occurring reviews can be called, Para 11.7 of
	down an individual culprit.	the s182 guidance states:
	It looked like the EMRO legislation should have led to a route for dealing with this, but it proved not fit for purpose. A replacement is urgently needed, in order that clearly outrageous/misguided licensing decisions affecting residential areas can be challenged as a group, and without having to go via the notoriously lenient and business-biased magistrates courts.	11.7 In every case, any application for a review must relate to particular premises in respect of which there is a premises licence or club premises certificate and must be relevant to the promotion of one or more of the licensing objectives. Following the grant or variation of a licence or certificate, a complaint regarding a general issue in the local area relating to the licensing objectives, such as a general (crime and disorder) situation in a town centre, should generally not be regarded as a relevant representation unless it can be positively tied or linked by a causal connection to particular premises, which would allow for a proper review of the licence or certificate. For instance, a geographic cluster of complaints, including along transport routes related to an individual public house
	(Emily Wolfe and Simon Margetts Dr Jill White Dr Penny Dobson)	and its closing time, could give grounds for a review of an existing licence as well as direct incidents of crime and disorder around a particular public house.
	(G) Agent of change: The `Agent of Change' legislation,	Requires change to legislation.

which was developed to protect established music venues from being closed following new residential property being built near them, should also apply in reverse: new licensed venues should not be allowed near established residential property. This is particularly important now that (following changes to legislation) an alcohol licence carries with it a right to host music performances. (Emily Wolfe and Simon Margetts Dr Jill White Dr Penny Dobson)	Any new application will currently be considered on the basis of the impact the grant could have on the promotion of the licensing objectives.
(H) New licensing objective: There is a constant tension between people's `freedom' to party all night and people's `freedom' to sleep during normal sleeping hours of, say, 11 pm to 8 am. It needs to be made clear in licensing law that the latter `freedom' is by far the more essential, especially now that it is so evident that loss of sleep is a factor in so many serious medical issuesdiabetes, heart disease and Alzheimer's, for example. We suggest adding a new licensing objective: `To protect residents living within 2 km of the premises from sleep disturbance between 10 pm and 8 pm from Sunday night to Thursday night and between 11	Requires change to legislation.

pm and 9 pm on Friday night and	
Saturday night.'	
Saturday mgm.	
/Emily Wolfe and Simon Margetts	
(Emily Wolfe and Simon Margetts Dr Jill White	
Dr Penny Dobson)	
On Take Away outlets that some	Blanket conditions should not be imposed. S182 guidance
form of notice be exibited at it and	states:
on take away boxes reminding	
users that they shouldn't eat the	Licence conditions – general principles
product and throw the container	1.16 Licence conditions:should not be standardised
away when finished into the road	and may be unlawful when it cannot be demonstrated that
or gardens of houses that can be a	they are appropriate for the promotion of the licensing
good way from the outlet.	objectives in an individual case;
,,	,
	Conditions of this type could be added to the pool of
	conditions.
There are lots of things that seem	Conditions are not being removed/dropped. Instead the
	policy is recognising that each application must be treated on
to me to be essential that you are	, , , , , , , , , , , , , , , , , , , ,
planning to drop: e.g., drinking up	its own merits. Conditions can be added when appropriate to
time, no re-entry, third-party use	promote the licensing objectives. However conditions cannot
requirements, CCTV, air con noise,	be imposed as "standard" across all licences of a certain type.
rubbish disposal. I am baffled by	
these changes, as the restrictions	*Principle to be changed to Principal
were there with good	
reason.Please rethink this.	Approx 34.4% of Bristol accommodation is flats or shared
Re off-licences: should it be	housing (2011 Census data). Disturbance could be caused by
`Principal' rather than `Principle'?	late night deliveries but a blanket ban on alcohol delivery
Re night-time alcohol delivery	services is not possible under the 2003 Act.
services: I think that these should	'
be totally banned. The likelihood	
of disturbance to neighbours,	
especially in flats, is very high. The	
only people likely to use such	
services are people who have	
already consumed too much, and	
are hence at high risk of making	
bad or even dangerous choices.	

They should be protected from	
themselves, not given further	
temptation.	
It seems as if the new model	See above
allows much more noise, late	
night drinking and general	
nuisance.	
THE RULES ABOUT ADULT ONLY	Blanket conditions cannot be imposed on a type of event –
ENTERTAINMENT SHOULD ALSO	see s182 guidance:
APPLY TO BCC EVENTS ON QUEEN	
SQUARE EG COMEDY GARDEN	Licence conditions – general principles
WHICH HAS BEEN COMPLAINED	1.16 Licence conditions:should not be standardised
ABOUT BY FAMILIES LIVING	and may be unlawful when it cannot be demonstrated that
NEARBY ON WHICH THIS ADULT	they are appropriate for the promotion of the licensing
ONLY ENTERTAINMENT IS	objectives in an individual case;
IMPOSED ON THEM, THE COARSE	
HUMOUR COMING OUT ON NON	If relevant representations are received with regard to an
SOUND PROOFED TENETS AND	event the licensing committee can consider what conditions, if
THE ALL NIGHT ASB, EVERY YEAR	any, are appropriate for the promotion of the licensing
DESPITE RESIDENT PROTESTS.	objectives.
BESTITE RESIDENT THOTESTS.	objectives.
AS STATED ABOVE BCC DO NOT	Unlike with planning legislation the Licensing Act 2003 does
PROPERLY WARN AND INVITE	not permit the Council to write to residents to notify them of
INPUT FROM RESIDENTS ABOUT	applications. However a public register of all applications is
LICENCE APPLICATIONS OR	kept on the Council's website which any party can view.
CHANGES, NOR ENFORCE	Notices are also displayed by the applicant at the premises
EXISTING LICENCE CONDITIONS	
	and an advert placed in a local newspaper.
DESPITE RESIDEN COMPLAINS	Drietal City Coursilla Enfancement Daliania ancilable and the
THEREFORE A MODEL OPERATING	Bristol City Council's Enforcement Policy is available on the
SCHEDULE SHOULD BE CREATED	Council's website and sets out the approach taken to
ALSO FOR THE REQUIRED	Enforcement. The policy was drawn up with due regard to the
ACTIONS AND BEHAVIOURS OF	Regulator's Code.
BCC ITSELF, WHO ARE PAID BY US	
THE RESIDENTS THROUGH OUR	
COUNCIL TAXES TO PERFORM	
SPECIFIC DUTIES AND KEEP US	
SAFE BUT BLATANTLY REFUSE TO	
DO SO.	

All seems fair except the blanket	Conditions with regard to outside areas will only be imposed
rule of closing outside areas at	on a case by case basis if appropriate to promote the licensing
10pm - this should be managed on	objectives.
a site by site level and with	
communication channels from	
local residents. Some sites keep	
their outside areas open later and	
there is little to no nuisance	
caused and the staff are great at	
managing noise levels to reduce	
impact on local residents. Local	
•	
residents should be given a voice	
on this but sound levels need to be	
monitored and if there is no cause	
for complaint then venues should	
be allowed to open their outsides	
later, on a site by site basis. Some	
venues could keep their areas	
open until midnight or later with	
no impact on local residents.	
Please include a section on the	No change recommended. However guidance for applicants
Responsibility of Licence Holders	to be updated to incorporate some elements.
and Designated Premises	
Supervisors (DPS)	
" When licence holders or	
designated premises supervisors	
move, leave a premises or dispose	
of their premises they remain	
responsible in law until they	
have informed the licensing	
authority and surrendered the	
licence or arranged a transfer,	
which may involve notification to	
the Police as well. Any licensees or	
designated premises supervisors	
who are not sure what to do	
should contact the licensing	
authority. Please note that should	

the DPS cease to work/be employed by the premises the Licensing Authority will consider that there is no DPS for those premises. This consideration shall apply regardless of whether that person is still named on the Premises Licence, or whether they have asked for their name to be removed from it. This consideration shall apply until such time that an application is received to nominate a new premises supervisor. In such cases, the Licensing Authority shall expect no sales of alcohol to take place until an application to vary the DPS has been submitted to the **Licensing Authority** • Every premises licence that authorises the sale of alcohol must specify a designated premises supervisor (DPS). This will normally be the person who has been given day to day responsibility for running the premises by the premises licence holder. The only exception is for community premises which have successfully made an application to remove the usual mandatory conditions set out in the 2003 Act. The DPS to be a person with day to day managerial control of the premises who will take reasonable steps to ensure the licensing objectives are promoted and

licence conditions are adhered to. • Though there is no requirement for a designated premises supervisor (DPS) to be on the premises at all times that alcohol is being sold, the Licensing Authority expects where they are likely to be absent for a prolonged period, perhaps due to ill health, maternity leave or extended holiday, that a new DPS to be appointed to cover the period of absence. If there are concerns that a DPS is repeatedly absent, the Police may apply for a review of the Premises Licence if this gives rise to concerns about the operation of the premises and its impact on the licensing objectives. • Where the DPS is not present at the premises the Licensing Authority, following guidance by the Secretary of State, recommends that personal licence holders give specific written authorisations to individuals that they are authorising to retail alcohol. The letter of authorisation should state the following:-• the person(s) authorised to sell alcohol at any particular premises should be clearly identified; • the authorisation should have specified the acts which may be carried out by the person who is authorised to supply alcohol

there should be an overt act of authorisation, for example, a specific written statement given to the individual who is authorised to supply alcohol; and • there should be in place sensible arrangements for the personal licence holder to monitor the activity that they have authorised on a reasonably regular basis. It should be noted that the responsibility remains with the Premises Licence Holder and the Designated Premises Supervisor. Public Health BCC	
A premises should always offer a standard measure as the normal offer and not a double measure (I'm not sure the policy can do this but it is worth a mention). Public Health BCC	No change recommended – already covered by mandatory licence conditions
We need to have a section on the following (apologies if this is in here and we have missed it). Home Office as a Responsible Authority • From 6th April 2017 the provisions of Immigration Act 2016 which relate to Licensing became effective. These provisions amend the Licensing Act 2003 making the Secretary of State a responsible authority in respect of premises licensed to sell alcohol or late	No change recommended. Responsible authorities are dictated by legislation. The Statement of Licensing Policy sets out the licensing authorities approach to undertaking its role. The Secretary of States Guidance issued under section 182 of the Licensing Act 2003 covers additional aspects including the Home Office's role as a responsible authority.

night refreshment. In effect this conveys the role of responsible authority to Home Office Immigration Enforcement who exercises the powers on the Secretary of State's behalf. For contact details please see the list of Responsible Authorities in Appendix 1.

When Immigration Enforcement exercises its powers as a responsible authority it will do so in respect of the prevention of crime and disorder licensing objective because it is concerned with the prevention of illegal working or immigration offences more broadly.

• From 6th April 2017 Licensing Authorities will check the eligibility to work for those applying for personal licences and premises licences for the sale of alcohol and late night refreshment (hot food or drink between 23:00 and 05:00 hours).

This does not apply to the licensable activity of Regulated Entertainment ONLY or Club premises certificate and temporary event notices (TEN). However, they will commit a criminal offence if they work illegally.

• Those applying for a personal or premises licence (for sale of alcohol/provision of

late night refreshment) must be able to satisfy the Licensing Authority that they have permission to be in the United Kingdom (UK), and are entitled to undertake work relating to the carrying on of a licensable activity. Essentially this means that licence cannot be granted to disqualified persons who are:

- Unlawfully present in the UK,
- Not permitted to work in the UK,
- Permitted to work, but not in this licensable activity. Applications from disqualified persons above will be classed as invalid and will be rejected.
- The application for personal and premises licences must submit one of the documents listed in Annex A of the Secretary of State's Guidance with their application, to show that they have permission to be in the UK and to undertake work in a licensable activity. Applicants may provide photocopies or scanned copies of the documents, which do not need to be endorsed as a copy of the original. Applicants are not required to submit original copies of documents.
- Where an applicant has restrictions on the length of time they may work in the UK, a premises licence or personal licence may still be issued, but the licence will cease to have effect

when the winds to would be a sec	
when the right to work lapses.	
A premises or personal licence	
issued in respect of an application	
made on or after 6 April 2017 will	
lapse if the holder's permission to	
live or work in the UK comes to an	
end. The licensing authority is	
under no duty to carry out on-	
going immigration checks to see	
whether a licence-holder's	
permission to be in the UK has	
been brought to an end, and the	
Act does not place a duty on the	
licensing authority to withdraw or	
revoke the licence if this occurs.	
• The Home Office as a	
Responsible Authority may	
request a review of a licence,	
where a licence is prejudicial to	
the prevention of illegal working.	
This may be as a result of:	
An enforcement operation or	
data sharing that identifies a	
relevant offence,	
The issue of a civil penalty for	
employing illegal workers,	
• The identification of a licence	
holder whose leave to be in the	
UK, or their permission to work,	
has come to an end.	
nus come to un ena.	
Public Health BCC	
You have made reference to	No change recommended – duplication of existing legislation
discrimination but perhaps we can	aspired of chisting registration
be more explicit?	
be more explicit:	
Prohibition signs	
When its discretion is engaged	
When its distriction is engaged	

and a relevant representation is
made relating to the exclusion or
discouragement of any minority
adult group the Licensing
Authority will add a condition
which forbids such as practice.
The Licensing Authority is
especially concerned that such
practices adversely affect social
cohesion and are likely to hinder
the promotion of the licensing
objective relating to law and
order. The Licensing Authority will
also refer such practices to other
authorities, where appropriate.
Promotion of Racial Equality
Legislation requires the local
authority to have due regard to
the elimination of unlawful
discrimination and to promote
equality of opportunity and good
relations between persons of
different racial groups. The
Licensing Authority expects all
licence applications to be
consistent with this duty. The Council as an erganisation
The Council as an organisation
has a race equality scheme and
monitoring licensing forms a part
of that overall scheme.
Add an appendix No change recommended. However guidance for applicants
to be updated to incorporate some elements.
You have outlined good practice in
the draft model operating
schedule. But please consider
including an appendix giving
examples of what people can do

to promote licensing objectives, as they have done in the Nottingham licensing statement below. This comes across as a helpful checklist at the end of the SLP.

Extract from Nottingham's licensing statement.

"Appendix A PROMOTING THE LICENSING OBJECTIVES

The Licensing Authority recognises that licensed premises come in different shapes and sizes and provide different activities. A venue's operation may be geared to alcohol, entertainment, late night refreshment or a combination of two or more of these activities. Venues may be large or small, with high occupancy or low occupancy, in urban or suburban areas, with a predominantly young clientele or a mix of all ages.

How operators of different licensed premises promote the licensing objectives varies from premises to premises. For example:-

- Premises that supply alcohol will have different demands on them than those that do not.
- High occupancy premises will have different issues to consider particularly in the areas of public nuisance, public safety and crime

and disorder than low occupancy premises. Premises with a predominantly young clientele will have different issues to consider than those frequented by a mixed age group. There is no definitive list of control measures that could (or should) be introduced by all premises. Licensed premises are assessed according to the activities they provide and the manner of their provision. Steps should be in place to proportionately address the individual risks of each premises' activity. Preventing crime, disorder, public nuisance, ensuring public safety and protecting children (those aged under 18) from harm are ongoing responsibilities for all licence holders. Premises operators should address the risks relating to the activities their premises provides. Failure to do so may result in the licence being reviewed and subsequently suspended or revoked. The Licensing Authority does not want premises to lose their licences, it wants to see well managed premises that benefit from being able to provide the hours and the activities their customers and communities want. This means licensees should regularly consult with their local communities to inform them of

the hours and activities they provide, gauging their concerns and addressing these.
Licensees are encouraged to be both imaginative and proactive, seeking advice from Responsible Authorities and other local organisations that have professional advice to offer.

The Licensing Authority recommends that operators:

- 1. Read this Licensing Policy carefully reading it indicates that you are taking the promotion of the licensing objectives seriously.
- 2. Think about the activities you provide, the risks from those activities and the appropriate steps to tackle them.
- 3. Consult local residents and local businesses and the Responsible Authorities. How do they feel about your operation? Are they currently experiencing problems?
- 4. Undertake appropriate risk assessments and take appropriate steps to address any risks.
- 5. Take action to put steps in place that will address risks and meet the concerns of your community.
- 6. Consider whether you need to apply to vary your licence to ensure that you have all necessary measures in place to meet the four licensing objectives. This can reassure local residents and

businesses and the Responsible
Authorities that you take your
responsibilities seriously and are a
valuable asset to the community.
Licensed premises will be
continually monitored on how
they impact on their local
communities. Where operators
fail to adequately address the
concerns of local residents /
businesses with respect to the
licensing objectives, their premises
may have its licence reviewed at
any time.

Potential risks to the Promotion of the Licensing Objectives and Possible Solutions The Prevention of Crime and Disorder

- 1. What measures will you put in place to prevent disorderly and potentially violent behaviour both on and in the vicinity of your premises?
- We will use CCTV
- We will use text and radio pager systems to report incidents to the police and keep in contact with other venues (especially important in town and city centres with a high concentration of licensed premises).
- We will determine sensible occupancy limits according to the nature of the premises and activities being carried out.
- We will train staff to handle

potential troublemakers and defuse difficult situations. • We will seek further advice from local Police, PubWatch and Responsible Authorities. 2. What measures will you put in place to prevent drunkenness on your premises? • We will train staff to recognise those who are drunk and be vigilant in not serving those who are drunk or passing on alcohol to those who are drunk. • We will ensure sufficient staffing and managerial support to make the identification and non-service of those passing on drinks practicable. • We will refuse entry to those who have had too much to drink. • We will ensure that staff training is carried out regularly and includes knowledge testing and that all training is documented. 3. How will you prevent drug dealing on and around your premises? How will you prevent offensive weapons being brought on to your premises? How will you prevent the sale of contraband or stolen goods? • We will install strategically located closed-circuit TV cameras inside and outside premises to deter/monitor illegal activity (footage can be used as evidence).

- We will provide accredited staff training on these issues and ensure staff are on the look out for suspicious behaviour.
- We will ban known offenders and share information with the police and licensed premises in the area.
- We will consult our local police crime reduction adviser.
- 4. How will you reduce the risk of glasses and bottles being used as weapons and causing accidents?
- We will ensure glasses and bottles are collected on an ongoing and frequent basis, make regular inspections for broken glass and clear up glass and any spillages immediately.
- We will, at those times where there is a risk of incident, use safety glass.
- We will ensure drinks containers are not taken from the premises.
- We will have a no glass policy.
- 5. How will you prevent toilets from being a magnet for sexual assault, accidents and conflict?
- We will ensure that sufficient toilets are available, with an appropriate number of male/female toilets as per British Standards.
- We will ensure sufficient lighting levels.
- We will keep toilets clean, well stocked; clearing spillages promptly to avoid accident.

• We will install toilet attendants if problems occur. Further examples of risks that could undermine this licensing objective are: 6. Late night refreshment -Applicants in respect of late-night takeaways should demonstrate that they have assessed the risk of persons congregating in large numbers in the vicinity of their premises. Where appropriate, applicants should demonstrate suitable measures to address this problem. 7. Toughened / Safety Glass Policy Licensed venues that provide the sale of alcohol for consumption on the premises should consider the introduction of toughened / safety glass. This toughened / safety glass policy expectation applies to those premises that would be considered as carrying a higher risk for potential crime and disorder. In particular it is expected in premises considered

to be high volume vertical drinking establishments and those premises open beyond midnight in areas where there is a high concentration of venues (but not premises in those areas that are viewed as low risk in this context. For example in facilities for hotel residents and their guests it is not expected that a toughened / safety glass policy

need operate and nor would it be necessary in premises which operate primarily as a restaurant where the bar is primarily provided for restaurant customers). The toughened / safety glass policy also applies where outside areas are provided for consumption of alcohol, particularly where the area is constructed of hard material and also where the outside area is in or adjacent to a public place. 8 Glass Bottle Policy The Licensing Authority considers it necessary for the promotion of the licensing objectives to prevent the passing of a glass bottle over the bar of premises licensed to supply alcohol for consumption on the premises where there is a poor history of crime and disorder. This expectation may be considered as a result of relevant representations having been received on an application. Like other conditions set out in this Licensing Policy it may also be considered at a hearing following an application for review of an authorisation. **Public Safety** 1. How will you avoid overcrowding? • We will determine sensible occupancy limits according to the nature of the premises and activities being carried out.

• We will use clickers to monitor and manage occupancy levels. 2. How will you prevent drug taking on your premises and protect customers from harm? • We will make customers aware of the risk of drink-spiking. • We will train staff in drug awareness issues and ensure sufficient staffing and managerial support to make identification and handling of incidents practicable. 3. What measures will you put in place to clear away broken glass promptly and effectively? • We will remove glasses promptly when empty. Further examples of risks that could undermine this licensing objective are: 4. Emergencies – issues in relation to fires, emergency management, evacuation and overcrowding. 5. Environment – issues concerning cooling and heating and access to drinking water. *In considering what steps may be* necessary, applicants will be expected to have particular regard to: • The premises itself (are there for example any inherent hazards such as steps, open fires, use of shared areas, etc.). • The neighbouring area (are there for example particular problems with crime and disorder, is it a primarily residential area,

etc.). • The types of regulated entertainment they wish to provide and any hazards. • The type of persons that may be using the premises or place (e.g. persons who are very old or very young, disabled, possibly impaired through drink or drugs, etc.). • The situation and circumstances of use (e.g. low lighting levels, loud noise, crowds, use of special effects, etc.). Applicants must set out the steps they propose to promote public safety. The following are examples of the adequate steps regarding this that the Licensing Authority expects in premises where particular risks may arise. Where public safety may be compromised by an excessive number of customers, applicants are expected to propose capacity *limits. This is especially important* for premises where regulated entertainment (within the meaning of the Act) is being provided at nightclubs, cinemas and theatres. Other appropriate measures may include the use of door staff, CCTV, staff training, etc. Where the public needs to be protected from potentially dangerous sources of electricity expected measures may include: An assurance that any

alterations to the existing system will be made in line with the Electrical Equipment of Buildings issued by the institution of Electrical Engineers (BS 7671) or as amended.

- The use of residual current devices (RCDs) on high-risk circuits, such as those which may be used by entertainers for plugging in musical equipment or used for plugging in equipment to be used outdoors.
- Other appropriate measures may include portable appliance and fixed appliance testing. The physical layout of the premises may present particular risks and in some situations (such as those in which vulnerable persons may be especially at risk) applicants will be expected to advance steps accordingly. For example:
- Applicants whose premises have stairs should consider whether it is necessary for appropriate handrails to be fitted together with contrasting nosings to the steps.
- In respect of premises which have uneven flooring, applicants are expected to set out the steps they propose to minimise risks.
- In respect of premises with outdoor areas that may be accessed by customers or the public (whether or not those areas

form part of the place that is licensed) applicants should consider whether it is necessary to provide appropriate lighting of these areas, use of toughened glasses and the provision of customer bins.

- Steps expected for premises with working fireplaces include guarding or similar; this is especially important where children may be permitted on the premises.
- Applicants with premises which will be relying on the usage of shared areas, such as escape routes, are expected to advance measures that will ensure the usage of these areas will not create any risks to the public. Applicants are also expected to consider how the proposed activities may impact upon public safety / public nuisance and put forward steps accordingly. For example:
- Premises that are of high capacity or whose regulated entertainment may give rise to an increased risk of injuries occurring are expected to advance steps regarding first aid provision.
- Premises that plan to use special effects (such as fireworks / foam / lasers /etc.) will be expected to propose measures that will ensure this will not create any safety risks. Where proposed licensable

activity includes the consumption of alcohol or provision of late night refreshments on the premises, it is expected that applicants should advance steps regarding the provision of adequate and well managed toilet and hand washing facilities.

The Prevention of Public Nuisance 1. How will you prevent the noise nuisance from outside drinking?

- We will limit the number of people using outside areas.
- We will ensure that drinkers remain seated and that they do not drift from the seated area (e.g. using barriers at those times where this is identified as a problem).
- We will advise noisy customers to keep the noise down and ask them to leave if they disregard our advice.
- We will determine a closing time on the use of outdoor areas in consultation with local residents.
- 2. How will you prevent flyers becoming a source of litter?
- Where we distribute flyers, we will ensure we have the necessary consent and take responsibility for picking up dropped flyers in the vicinity.
- 3. How will you prevent disturbance to local residents from customers arriving and leaving your premises late at

night?
We will consult local residents
on their preferred closing time
and come to an agreement.
We will display telephone
numbers for taxi firms in a
prominent location and provide a
facility for customers to order
cabs or operate a taxi call back
service.
We will implement a 'winding
down period' during the last hour
of service.
We will ensure signs are in place
asking customers to leave quietly.
We will ensure signage and staff
remind customers to keep noise
down as they leave.
We will hand out lollipops to
customers as they leave.
Ensure that people do not
congregate / queue outside
premises.
We will have a detailed dispersal
policy in place and train all
relevant staff in its operation.
4. What steps can you take to
reduce the impact that sales of
alcohol from your premises may
have on the community around
you?
We will implement a bottle
marking scheme
We will take part in the
Voluntary Code for Off-Licences or
similar initiatives
We will ensure that sales are not
made to people who already

appear drunk • We will ensure sales are not made to known street drinkers • We will not sell beer, lager and/or cider with an ABV of 5.6 or above 5. What measures will you put in place to ensure that local residents and local businesses are not upset by loud or persistent noise? • We will consult local residents on what noises disturb them and take steps to remedy these issues. • We will avoid emptying bins into skips, especially if they contain glass after 9pm and before 9am (10am on weekends). • We will instruct suppliers not to make deliveries after 9pm and before 9am (10am on weekends). • We will avoid refuse collections after 9pm and before 9am (10am on weekends). • We will ensure that noise from regulated entertainment is kept to a level that does not cause disturbance to local residents. *Further examples of risks* (particular with the increased use of smoking shelters) that could undermine this licensing objective are: 6. Lighting – Excessive artificial lighting in the vicinity of licensed premises. 7. Litter / waste – Litter and waste generated by the carrying out of

licensable activities. For example, food wrappers, fly posting and cigarette butts. Measures to prevent litter may include • Providing litter bins • Sweeping up rubbish and clearing the vicinity 8. Smoking - The Council acknowledges that smoking is not a licensing matter. However as an enforcement authority under the Health Act 2006, it recognises the significant changes to all licensed premises brought about by the implementation of the Smoke Free legislation on 1st July 2007. The Council also recognises the effect that the smoking ban has had on issues around public nuisance including noise and litter across the city. The Council expects that licensees will be able to manage those issues effectively. It must be noted that there is no legal requirement for licensed premises to provide an outdoor smoking area. 9. Environmental issues - noise, litter and disturbance from customers Steps taken or proposed to be taken to prevent noise and disturbance from customers causing nuisance. This may include noise and disturbance from customers on the premises and customers in outdoor areas such as terraces, beer gardens

and smoking areas. It will also include noise, disturbance and obstruction from customers in the vicinity of the premises including customers arriving, leaving or queuing outside a premises. Consideration has to be given to the potential for public nuisance arising from outside areas following the implementation of smoke free laws in July 2007. Noise and disturbance from people outside can cause public nuisance even when those people are not behaving badly. This will be of more significance in areas with residential accommodation and will usually, but not exclusively, be of greater importance between 10pm and 7am. However, it must be noted that noise and disturbance from customers out of doors can cause public nuisance outside of these times. Measures to prevent nuisance may include the:

- Use of time restrictions on certain areas;
- The end of the use of certain areas:
- Supervision of outdoor areas;
- Suitable signage;
- Restriction on the times that food or drinks can be consumed or sold to be consumed outside the premises;
- In some cases the hours at which premises are open to the

public will also be considered.
10. Noise from plant and equipment
Steps taken or proposed to be taken to prevent noise and vibration from plant or equipment causing nuisance. This includes noise and vibration from ventilation, air conditioning and refrigeration equipment.

Measures to prevent nuisance may include the:

- Installation of acoustic enclosures;
- Sound proofing, timing device;
- Relocation or replacing equipment;
- Provision and regular emptying of litter bins;
- Provision for the disposal of cigarette litter at entrances as well as where people are most likely to congregate;
- Regular monitoring and cleaning of areas;
- Reduction in the amount of packaging passed onto customer;
- Provision of posters asking customers not to drop litter.
- 11. Fly posting, flyers and graffiti Steps taken to prevent fly posting and the distribution of flyers advertising the premises or events at the premises.

Steps taken by the applicant to remove graffiti and fly posting from their surfaces as soon as it

appears. The Protection of Children From Harm 1. What measures will you put in place to prevent underage drinking on and around your premises? • We will adopt a well-publicised Challenge 21 policy; asking those who appear to be under 21 to produce appropriate ID proving they are over 18 before considering serving them; • We will refuse service to those we believe to be passing on alcohol to under 18s (except where over 18s are buying beer, wine or cider for 16 or 17 year olds for consumption with a table meal); • We will display of prominent warning notices about the supply of alcohol to minors • We will give all relevant staff appropriate accredited training on the law relating to alcohol and those aged under 18 (e.g. a 'Responsible Retailing' course); • We will ensure sufficient staffing and managerial support to monitor outside areas and make the identification and non service of those passing on drinks to under 18s practicable; • We will report those who pass on drinks to under 18s to the police; • We will use a 'refusal book' to

record details of instances where staff have refused a customer thought to be under age; • We will use CCTV. • We will identify a child safeguarder. 2. It is an offence to allow unaccompanied under 16s into primarily drinking venues. However, family friendly premises typically experience fewer problems of crime, disorder and public nuisance. What measures will you put in place to create a safe, child-friendly environment? • We will ensure vigilance re. the sale of alcohol to under 18s, to those who are drunk and to those passing on drinks to under 18s / those who are drunk; • We will ensure those who are drunk do not gain entry to the premises and those who become drunk on the premises are asked to leave (N.B. it is an offence to serve those who are drunk); • We will specify areas, activities and times that are suitable for children instead of merely placing restrictions on access to those areas, activities and during those times that are appropriate. Further examples of risks that could undermine this licensing objective are: 3. Adult only entertainment -Where entertainment or services of an adult or sexual nature are

	commonly provided, ensuring that	
	underage persons cannot enter	
	the premises. There shall be no	
	display of photographs or visual	
	images advertising such	
	entertainment outside the	
	premises."	
	Public Health BCC	